

General Terms and Conditions

Billing:

- All orders will be charged immediately upon purchase. We accept Visa, Mastercard, American Express and PayPal for all orders. This includes items that are on backorder and/or delayed. By ordering through MacGregor Tactical, LLC, the purchaser agrees to all terms and conditions stated here in. All purchases made through MacGregor Tactical, LLC, are secured through Square/ GoDaddy. Secure check out is supplied by Square or PayPal depending on your choice of payment.

Shipping:

- Free shipping is available only on certain products offered on our website. If any Shipping charges are applicable, they will be added at the time of purchase and the buyer is responsible for entering a valid shipping address.
- If an item needs to be returned because the purchaser changed their mind, made a mistake, etc., the purchaser must contact the product manufacturer to receive a refund and/or to exchange an item, which ever may be the case, the buyer is responsible for all shipping and/or handling costs..
- If an item needs to be returned because it is damaged in shipping or is defective due to a manufacture error the purchaser must contact the product manufacturer to receive a refund or replacement less the cost of shipping and handling paid.
- We cannot ship to APO or FPO addresses.
- The buyer is responsible for inspecting their products within 10 business days from receipt of their item(s). If a discrepancy is discovered with the buyer's purchase during this time period, MacGregor Tactical, LLC, will assist as they are able in resolving any such issues with the manufacturer.
- After the inspection period, any such discrepancies will be resolved at the discretion of MacGregor Tactical, LLC, on a case by case basis. After the 10-day inspection period, all costs associated with discrepancies will be assumed by the purchaser.(*)
- Should the item(s) purchased be misrepresented and/or not as described, and/or if the wrong item(s) was sent to the buyer, the buyer is responsible for contacting the manufacture and the manufacture is responsible for paying any and all costs associated with the return shipment to said manufacture.
- Only completed orders will ship. For example, if you purchase three items and one of the items is on back order, the manufacturer will, in most cases, wait until the last item or item(s) are ready before they drop ship your item(s).Should you need your partial order urgently, the manufacture will review your order on a "case by case" basis.

Returns:

Defective Product Returns: (*)

- We stand behind our products 100%! Should an item need to be returned because it was defective, mis-represented, not as described, etc. Please notify us immediately. The manufacture may issue a refund depending on their policies and may provide a return shipping label.
- Please allow 7-14 business days from the time the item is received to process a return and/or refund.
- **By purchasing any items, from our website/macgregorarmour.com, or thru any other means, the buyer certifies they have read and agree to all our policies.**